

CAREER FACT SHEET

Hotel and Motel Managers

Snapshot

Hotel and Motel Managers organise and control the operations of hotels and motels to provide guest accommodation, meals and other services.

How many are employed in this occupation?	21,700
What are the average weekly earnings for full time workers?	\$1,534
How does unemployment compare with other occupations?	Average
What are the job prospects for this occupation?	Medium
What will be the likely future employment growth for the next five years?	Relatively Steady

Main employing industries

Accommodation and Food Services; Other Services

Tasks

This occupation may include associated occupations with varying tasks.

- directing and overseeing reservation, reception, room service and housekeeping activities
- supervising security arrangements, and garden and property maintenance
- planning and supervising bar, restaurant, function and conference activities
- observing liquor, gaming, and other laws and regulations
- assessing and reviewing customer satisfaction
- overseeing accounting and purchasing activities
- ensuring compliance with occupational health and safety regulations
- may provide guests with local tourism information, and arrange tours and transportation.

INDUSTRY OVERVIEW

Accommodation and Food Services

If you are outgoing, like dealing with people and enjoy working as part of a team, then you should explore the possibilities of a career in the Accommodation and Food Services industry. Employment in the Accommodation and Food Services industry has been rapidly increasing, with the hospitality industry offering the largest number of jobs and there are a huge variety of roles available! The Accommodation and Food Services industry encompasses many different sectors including catering and events, restaurants, cafés, clubs and hotels. This gives you the opportunity to work in a vast range of establishments, depending on your qualification. Many of the jobs in the hospitality industry include food, therefore a lot of positions involve working in kitchens. "Front of house" roles require you to work directly with customers in a fast-paced environment. This could be as a waiter, bar attendant or function coordinator. Supervisory and management positions are also available in all of these areas,

You could possibly even end up running the show in your own business. If you like helping people and making them feel comfortable; you should explore career pathways in accommodation services (such as in reservations, reception, or housekeeping). People working in smaller hotels, motels and holiday parks are often responsible for a variety of tasks, from reception duties to room service, making for a very interesting and rewarding experience.

Possible job pathways

- Kitchenhands
- Bar Attendants and Baristas
- Sales Assistants (General)
- Chefs
- Cafe and Restaurant Managers
- Fast Food Cooks
- Retail Managers
- Cooks
- Hotel and Motel Managers



Accommodation and Food Services

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