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CAREER FACT SHEET

Storepersons

Snapshot

Storepersons receive, handle and despatch goods in stores and warehouses.

How many are employed in this occupation?	145,600
What are the average weekly earnings for full time workers?	\$1134
How does unemployment compare with other occupations?	Average
What are the job prospects for this occupation?	Medium
What will be the likely future employment growth for the next five years?	Moderate Growth

Main employing industries

Transport, Postal and Warehousing; Wholesale Trade; Retail Trade; Manufacturing

Tasks

This occupation may include associated occupations with varying tasks.

- receiving incoming goods, checking for damage and for discrepancies between goods and invoices
- unloading vehicles, opening packages and removing contents
- operating computers to obtain details of location and quantity of items in stock
- labelling goods with details of storage location
- packing and weighing goods and sealing boxes
- operating machines to lift, place and remove goods on high levels
- operating specialised equipment, such as manually and electronically guided order pickers, and checking goods off picking list
- assisting with regular stocktakes
- may use materials handling equipment, such as hydraulic pallet lifters and hand trucks, to move goods

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INDUSTRY OVERVIEW

Retail Trade

If you're interested in selling products to customers, displaying goods for sale, or working in Retail operations then the Retail Trade industry could be the place for you to kick-start your career journey. The Retail industry is huge and covers a diverse range of products including groceries, personal-care items, white goods, apparel and motor vehicles. These goods are purchased from domestic or overseas manufacturers and wholesalers to be onsold (retailed) to local customers. There is more to the Retail trade than just selling products. A career in this industry could involve work in administration, customer service, employee relations, finance, inventory, loss prevention, merchandising or marketing. The supermarket and grocery category is the largest retail employer in Australia, followed by the pharmaceutical sector, so you could find your career starts right where you already do your own shopping! The increased popularity of buying and selling products and services over the internet has



Retail Trade

led to a growth in online retailing or electronic commerce (e-commerce) businesses, creating new job opportunities in what is a very exciting segment of the industry.

Possible job pathways

- Advertising and Sales Managers
- Bakers and Pastrycooks
- Checkout Operators and Office Cashiers
- Florists
- Models and Sales Demonstrators
- Pharmacy Sales Assistants
- Retail and Wool Buyers
- Retail Managers
- Retail Supervisors
- Sales Assistants (General)
- Sales Representatives
- Service Station Attendants

- Shelf Fillers
- Storepersons
- Street Vendors and Related Salespersons
- Technical Sales Representatives
- Telemarketers
- Visual Merchandisers

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