

CAREER FACT SHEET

Service Station Attendants

Snapshot

Service Station Attendants sell fuel, lubricants and other automotive accessories, and perform minor maintenance on motor vehicles at service stations.

How many are employed in this occupation?	11400
What are the average weekly earnings for full time workers?	\$763
How does unemployment compare with other occupations?	Average
What are the job prospects for this occupation?	Average
What will be the likely future employment growth for the next five years?	Decline

Main employing industries

Retail Trade; Wholesale Trade; Transport, Postal and Warehousing; Accommodation and Food Services

Tasks

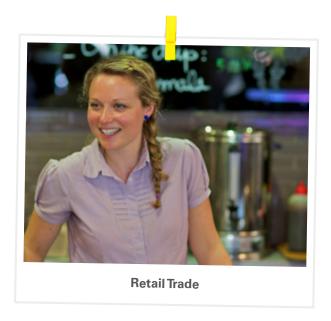
This occupation may include associated occupations with varying tasks.

- filling fuel tanks and containers to level specified by customer
- checking and replenishing air pressure in vehicle tyres, and oil and other vehicle fluid levels
- washing vehicle windscreens and windows
- performing minor repair work to vehicles such as replacing tyres, light bulbs and windscreen wiper blades
- maintaining and operating automatic car wash facilities
- collecting payments from customers for purchases
- cleaning petrol pumps and surrounding driveway, shop and facilities
- undertaking stock control and preparing reports on fuel, oil, accessories and other items sold
- replenishing stock of fast foods, newspapers, magazines and grocery items

INDUSTRY OVERVIEW

Retail Trade

If you're interested in selling products to customers, displaying goods for sale, or working in Retail operations then the Retail Trade industry could be the place for you to kick-start your career journey. The Retail industry is huge and covers a diverse range of products including groceries, personal-care items, white goods, apparel and motor vehicles. These goods are purchased from domestic or overseas manufacturers and wholesalers to be onsold (retailed) to local customers. There is more to the Retail trade than just selling products. A career in this industry could involve work in administration, customer service, employee relations, finance, inventory, loss prevention, merchandising or marketing. The supermarket and grocery category is the largest retail employer in Australia, followed by the pharmaceutical sector, so you could find your career starts right where you already do your own shopping! The increased popularity of buying and selling products and services over the internet has



led to a growth in online retailing or electronic commerce (e-commerce) businesses, creating new job opportunities in what is a very exciting segment of the industry.

Possible job pathways

- Advertising and Sales Managers
- Bakers and Pastrycooks
- Checkout Operators and Office Cashiers
- Florists
- Models and Sales Demonstrators
- Pharmacy Sales Assistants
- Retail and Wool Buyers
- Retail Managers
- Retail Supervisors
- Sales Assistants (General)
- Sales Representatives
- Service Station Attendants

- Shelf Fillers
- Storepersons
- Street Vendors and Related Salespersons
- Technical Sales Representatives
- Telemarketers
- Visual Merchandisers

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