

# CAREER FACT SHEET

## Cafe Workers

### Snapshot

Cafe Workers sell and serve food and beverages for consumption on premises in cafes and similar establishments.

How many are employed in this occupation?	24200
What are the average weekly earnings for full time workers?	\$372
How does unemployment compare with other occupations?	Above Average
What are the job prospects for this occupation?	Above Average
What will be the likely future employment growth for the next five years?	Moderate Growth

### Main employing industries

Accommodation and Food Services

### Tasks

This occupation may include associated occupations with varying tasks.

- preparing and serving food and beverages for consumption on the premises
- taking customers' food and beverage orders
- operating cash registers, accepting payments and preparing sales invoices
- clearing away used dishes and cutlery from tables when customers are finished
- cleaning and preparing tables for use
- washing dishes, cutlery and cooking utensils
- cleaning cafe equipment such as coffee grinders, espresso machines and ice makers
- participating in stocktakes and assisting in putting away new stock
- providing backup to other cafe employees.

# INDUSTRY OVERVIEW

## Accommodation and Food Services

If you are outgoing, like dealing with people and enjoy working as part of a team, then you should explore the possibilities of a career in the Accommodation and Food Services industry. Employment in the Accommodation and Food Services industry has been rapidly increasing, with the hospitality industry offering the largest number of jobs and there are a huge variety of roles available! The Accommodation and Food Services industry encompasses many different sectors including catering and events, restaurants, cafés, clubs and hotels. This gives you the opportunity to work in a vast range of establishments, depending on your qualification. Many of the jobs in the hospitality industry include food, therefore a lot of positions involve working in kitchens. "Front of house" roles require you to work directly with customers in a fast-paced environment. This could be as a waiter, bar attendant or function coordinator. Supervisory and management positions are also available in all of these areas,

You could possibly even end up running the show in your own business. If you like helping people and making them feel comfortable; you should explore career pathways in accommodation services (such as in reservations, reception, or housekeeping). People working in smaller hotels, motels and holiday parks are often responsible for a variety of tasks, from reception duties to room service, making for a very interesting and rewarding experience.

### Possible job pathways

- Kitchenhands
- Bar Attendants and Baristas
- Sales Assistants (General)
- Chefs
- Cafe and Restaurant Managers
- Fast Food Cooks
- Retail Managers
- Cooks
- Hotel and Motel Managers



**Accommodation and Food Services**

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